

DHS PACTS

Quick Reference Guide

What is PACTS?

PACTS is a suite of multiple-award indefinite delivery/indefinite quantity (IDIQ) contract vehicles to obtain program management, administrative, clerical, and technical services throughout the Department of Homeland Security (DHS).

Who Uses PACTS?

All DHS and component organizations are eligible to use PACTS. Any DHS-warranted Contracting Officer may directly issue Task Orders (TOs) through the PACTS vehicle.

Components that use other federal agency resources to provide contracting services may delegate procurement authority to use the PACTS contracts on the Component's behalf.

Have More Questions?

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Ordering Templates & Forms: www.dhs.gov/xlibrary/assets/opnbiz/opo_pacts_ordering_guide.pdf

Fast-Track Acquisition Process

Using PACTS, you control your acquisition. Prepare your own package, email it directly to offerors, make your selection, and send a followup email notifying those not selected.

Step 1
Prepare Package

Step 2
Prepare Task Order
RFP

Step 3
Email Task Order
RFP

Step 4
Receive & Evaluate

Step 5
Email Selection
Notice

That Was Easy!

Why PACTS?

Comprehensive – Access to a comprehensive range of services currently in demand throughout DHS.

Cost-Efficient – Pre-negotiated labor category ceiling rates that are typically lower than GSA schedule pricing.

Select – Highly competitive pool of pre-qualified vendors that understand the DHS mission and challenges.

Diverse – Use of PACTS promotes DHS small business goals for Service-Disabled Veteran-Owned Businesses.

Simple – User-friendly ordering procedures.

Streamlined – Fast-track buying process.

Expedited – 7 to 10 day response time.

No Protests – Task Orders less than \$10m may not be protested.

No Fees – There are no costs for using PACTS.

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